

PAGE	YOUR ORDER SUMMARY
	ORDER DATE: ORDER NUMBER:



QTY	PRODUCT CODE	DESCRIPTION	REFUND?	REASON CODE	REASON FOR REFUND CODE
					1 - LOOKS DIFFERENT TO IMAGE ON SITE
					2 - ORDERED MORE THAN ONE SIZE
					3 - ARRIVED TOO LATE
					4 - POOR QUALITY/FAULTY
					5 - DOESN'T FIT PROPERLY
					6 - DOESN'T SUIT ME
					7 - INCORRECT ITEM RECEIVED
					8 - PARCEL DAMAGED ON ARRIVAL

Delivery and Returns Note

Need to return something? **Items can only be returned for refund.** Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 28 days of receiving your delivery:

- Next to the products listed above, select one of the reason codes against your return.
- You can place a new order if a replacement size, colour or alternative items are required, and return the original item/s to us for a refund.
- Use the pre-printed label attached to this form and secure it to your parcel. Please note that this label is **not** postage paid.
- Returns can take up to 21 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return within 24 hours of receipt.
- Please retain a proof of postage until we have confirmed your refund has been processed.

For any other information regarding our returns policy, please log on to our **Help & Contact** pages, select 'Returns' and 'Returns Policy'.

If you have any queries or comments please mail care@asos.com



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