

PAGE	YOUR ORDER SUMMARY	
	ORDER DATE:	ORDER N°:

QTY	PRODUCT CODE	DESCRIPTION	REFUND	EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
								1 - TOO BIG
								2 - TOO SMALL
								3 - TOO LONG
								4 - TOO SHORT
								5 - POOR QUALITY
								6 - STYLE DOESN'T SUIT
								7 - ARRIVED TOO LATE
								8 - NOT AS EXPECTED
								9 - UNWANTED GIFT
								10 - ITEM FAULTY
								11 - INCORRECT ITEM

DELIVERY AND RETURNS NOTE

Need to return something? Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 28 days of receiving your delivery:

- 1** - Next to the products listed above tick whether you would like a refund or exchange.
- 2** - We are only able to exchange items where a different size/colour of the same item is requested. You can place a new order if alternative items are required, and return the original item to us for a refund.
- 3** - Please select one of the reason codes against your return. **If you have received an incorrect item please mark exchange if you still require the original item.**
- 4** - Use the pre-printed label attached to this form to attach to your parcel. Please note that this label is **not** postage paid.
- 5** - Returns can take up to 14 days to get back to us. Enclose this form with your parcel and we will process within 24 hours of receipt.
- 6** - Where possible please retain a proof of postage.

For any other information regarding our returns policy, please log on to our **Help & Contact** pages, select 'Returns' and 'Returns Policy'.



ASOS RETURNS (DPD)
 ATHLONE BUSINESS PARK
 DUBLIN ROAD, ATHLONE
 CO WESTMEATH
 IRELAND